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CALSPro PRESS

California Association of Legal Support Professionals

LEGISLATION MEMBERSHIP EDUCATION CONFERENCE

58TH ANNUAL CALSPro CONFERENCE

— OCTOBER 9-10, 2026 —

Embassy Suites Sacramento | Riverfront Promenade



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President's Message

JACKIE JANNEY
2026 CALSPro President

The Connect Community Connect and Grow Together

As we move through another successful year, I am proud to reflect on the continued growth and impact of the CALSPro Connect Community. What began as an initiative to bring members together has evolved into one of the most valuable resources our association offers.

Our mission has always been simple: to strengthen our profession by strengthening our community. Through Connect, we have created an environment where process servers, legal support professionals, independent contractors, and industry partners can come together to share knowledge, discuss challenges, and build meaningful relationships that benefit their businesses and our profession.

Over the past several months, Connect has hosted a series of successful Round Table Discussions focused on topics that matter most to our members. These interactive sessions have allowed participants to engage directly with experienced professionals and industry leaders while discussing real-world challenges and solutions.

Recent topics have included:

- Tips and Tricks for Effective Service of Process
- Process Server Safety in the Field
- Technology and Mobile Applications for Process Servers
- Business Development and Growth Strategies

Connect has also expanded its focus on membership outreach and recruitment. Through job fairs, networking opportunities, and educational programs, by helping connect process servers with agencies.

> "Together, we are building more than an association – we are building a community."

Connect continues to serve as a bridge between all CALSPro's core missions. We are connecting professionals, collaborating on solutions, educating our members, and supporting legislative awareness efforts.

This newsletter itself is another example of the value of membership. Each edition provides members with access to industry updates, educational content, legislative information, professional insights, and articles contributed by experienced practitioners from across our state. The collective knowledge shared by our members helps elevate the profession and ensures that we continue learning from one another.

To our current members, thank you for your participation, your support, and your willingness to share your knowledge and experience. Your involvement is what makes CALSPro such a strong organization.

To those reading this publication who are not yet members, I encourage you to consider joining our community. Membership provides access to valuable educational resources, networking opportunities, legislative updates, professional development programs, round table discussions, and a statewide network of professionals committed to excellence in legal support services.

Together, we are building more than an association – we are building a community.

As we continue through 2026, I look forward to expanding our Connect programs, growing our outreach efforts, increasing educational opportunities, and creating even more ways for members and industry colleagues alike to engage, learn, and succeed.

Thank you for being part of CALSPro.

Connect and Grow Together.





Capitol Report

MICHAEL D. BELOTE, ESQ. &
CLIFF COSTA, ESQ.
California Advocates, Inc.

Sacramento at Midyear: Budgets, Deadlines, and a Governor's Race Full of Surprises

At the time of this writing, the California Legislature is rapidly approaching the halfway point of the second year of its two-year legislative session. Lawmakers returned to Sacramento in January with roughly 1,900 bills introduced, a slight decline from prior years due largely to new bill limit restrictions adopted last session. Even with fewer measures, however, the pace inside the Capitol has remained intense as legislators race toward key procedural deadlines before the constitutional end of the 2025-26 legislative session at midnight on August 31st.

The Legislature just concluded their "first house" actions, one of the most consequential deadlines of the year. Because this is the second year of the two-year session, any bills that fail to advance out of the house of origin before the deadline are effectively dead for the year, thus "first house" action. In practical terms, this past two weeks saw floor sessions in the Capitol work late into the evening attempting to save priority legislation before the time expired.

At the same time, Sacramento's attention is also on the state's budget after Governor Gavin Newsom released his May Revision for the 2026–27 fiscal year. Traditionally, the May Revision marks the true beginning of high-stakes negotiations among Sacramento's "Big Three," the Governor, Assembly Speaker, and Senate President Pro Tempore, as they work toward a constitutionally required budget agreement by the start of the fiscal year on July 1st.

Gov. Newsom's proposed revised budget totals roughly $350 billion and represents a notable turnaround from the gloomy fiscal projections released only months ago. Buoyed by stronger-than-expected revenues tied largely to California's booming artificial intelligence sector and stock market gains, the Governor is presenting what he calls a structurally balanced budget extending beyond the end of his administration. Newsom framed the proposal not merely as a final spending plan, but as part of the fiscal legacy he intends to leave behind after eight years in office. His administration projects modest surpluses over the next two years while also restoring deposits into the state's rainy-day reserve funds after several difficult budget cycles.

All of these legislative battles are unfolding during one of the most unprecedented Governor's race in memory. By the time you are reading this, we will know the results of the June Primary with the top two candidates with the most votes facing off against each other in November. Despite months of speculation, several major Democratic figures, including former Vice President Kamala Harris, U.S. Senator Alex Padilla, and Attorney General Rob Bonta, ultimately declined to enter the contest. Their absence created a wide-open field that has already produced no shortage of political twists. The race has seen well-funded candidates launch campaigns only to later exit, including Lieutenant Governor Eleni Kounalakis and businessman Stephen Cloobeck. Other candidates have struggled with campaign turbulence and mounting scrutiny that reshaped the field almost overnight.

For much of the past year, Democratic strategists quietly worried that the sheer number of Democratic contenders – at one point nearly nine serious candidates – could split the vote evenly enough to allow two Republicans to advance through California's top two primary system into the November general election. Such a scenario would have been remarkable in modern California politics. No Republican has won statewide constitutional office since 2006, when Arnold Schwarzenegger won reelection as Governor and Steve Poizner was elected Insurance Commissioner. Yet the possibility of Republicans Steve Hilton and Riverside County Sheriff Chad Bianco advancing together suddenly became a legitimate conversation among political insiders.

More recently, however, California Democrats appear to be consolidating around former U.S. Health and Human Services Secretary and former California Attorney General Xavier Becerra. For legal support professionals and organizations such as CALSPro, a Becerra administration could represent a familiar and potentially productive relationship with Sacramento. As a longtime attorney, former Attorney

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Legislative Update

CHAD BARGER, **CALSPro Legislative Chair**

KRISTEN PUJOL, **Co-Chair**



Key Issues Shaping the Future of California Process Servers

As we move through 2026, CALSPro continues to actively monitor legislation, regulatory developments, and policy proposals that could significantly impact registered process servers and the legal support profession. During our December 2025 Board of Directors meeting, four legislative priorities were established to guide our efforts this year:

- Pursue technical clean-up legislation for AB 747;
- Continue exploring statewide registration for process servers and professional photocopiers;
- Evaluate modernization of electronic signatures on proofs of service and affidavits;
- Examine service of process challenges in secured commercial buildings and potential legislative solutions.

Below is an overview of the most significant issues currently before the Legislature and other regulatory bodies.

AB 2042: Technical Amendments to AB 747

Our highest legislative priority remains the successful implementation of Assembly Bill 747, which becomes effective January 1, 2027.

Introduced by Assembly Member Ash Kalra on February 17, 2026, AB 2042 contains technical amendments intended to address implementation issues identified during the development of AB 747. CALSPro has proposed additional language clarifying that the new requirements apply only to proofs of service attempted or completed on or after January 1, 2027. This amendment would help avoid confusion during the transition period.

The approved language of AB 747 raises concerns regarding the longstanding presumption afforded to registered process servers under Evidence Code § 647. As currently drafted, a defendant's declaration alone could be sufficient to challenge a process server's affidavit, and courts would be required to conduct evidentiary hearings whenever a reasonable request is made.

These issues were extensively debated during negotiations surrounding AB 747. While CALSPro advocated for stronger protections, the final legislation represented a compromise among stakeholders. Our legislative advocates have advised that the profession should allow the law to take effect before pursuing substantive changes, enabling policymakers to evaluate its real-world impact.

At the same time, a group of industry business owners formed the California Process Server Association (CalPSA) and has independently advocated for several amendments to AB 2042, including:

- Excluding unlawful detainer actions from the statute;
- Requiring corroborating evidence beyond a simple declaration;
- Allowing courts to screen unsupported motions before requiring evidentiary hearings;
- Explicitly preserving the Evidence Code § 647 presumption;

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- Revising the grandfather clause for pre-2027 proofs of service; and
- Establishing records retention requirements aligned with judgment enforcement periods.

CALSPro will continue monitoring these discussions and keep members informed of any significant developments.

AB 1828: Changes to Process Server Bond Filings

AB 1828, sponsored by the County Clerks Association of California, would transfer responsibility for maintaining process server bond records from county recorders to county clerks.

The proposal would eliminate the current $7 recording fee and replace it with locally established filing fees. While the bill grants counties flexibility in setting fees, discussions with several counties indicate anticipated filing costs would likely remain under $20 and include a certified copy of the bond.

Although CALSPro remains concerned about the lack of a statutory fee cap, current indications suggest the financial impact on registrants would be manageable.

AB 2224: County Recorder Modernization

AB 2224 proposes several updates to California's recording system, including:

- Increasing recording fees;
- Eliminating formatting penalties for nonconforming documents;
- Expanding electronic recording requirements;
- Simplifying fee structures; and
- Permanently authorizing broader use of electronic recording vendors.

The legislation represents a significant modernization effort that could improve efficiency while increasing recording costs statewide. CALSPro is evaluating whether the association should formally support the measure.

USPS Postmark Changes Could Affect Service by Mail

A little-noticed change by the United States Postal Service may have broader implications for legal service.

Effective December 24, 2025, USPS postmarks now reflect the date mail is processed rather than the date it is deposited. This distinction could create challenges for statutes and procedures that rely on postmarks to establish mailing dates, including CCP § 1013(a), which governs service by mail.

After consulting with judicial and industry stakeholders, CALSPro's advocates have recommended monitoring the issue before pursuing legislation. Should practical problems emerge, corrective action may be considered in the future.

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California Association of Legal Support Professionals

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Judicial Council Forms Raise Implementation Concerns

The Judicial Council recently released proposed forms designed to implement AB 747.

CALSPro's primary concern involves a proposal requiring separate POS-010 forms for service and mailing activities. The proposal creates uncertainty regarding registration requirements, mailing procedures, and documentation obligations.

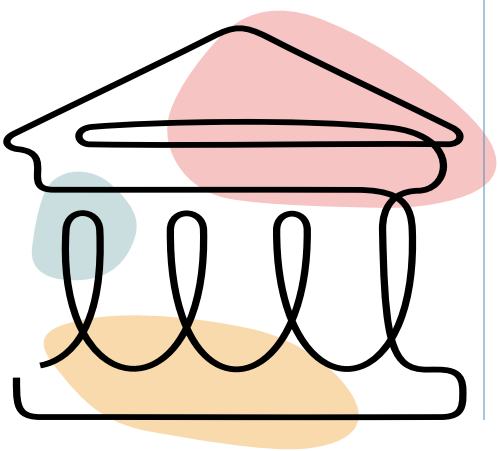
CALSPro submitted comments recommending retention of the existing Declaration of Mailing process or, alternatively, creation of a separate mailing declaration form. We also urged the Judicial Council to extend implementation timelines to provide courts, software providers, and legal professionals with adequate time to prepare for the changes.

Revisiting Statewide Registration

The concept of statewide registration for process servers and professional photocopiers continues to generate discussion.

While a centralized system could create greater consistency and uniformity, members have expressed concerns about increased costs, additional regulations, and loss of local control.

Many new members may not realize that CALSPro previously pursued this concept. In 2014, the Board unanimously supported AB 2286, which would have transferred registration oversight to the State Bar of California. The legislation was later withdrawn at the request of then-Chief Justice Tani Cantil-Sakauye to allow the State Bar to address internal operational challenges.



As discussions continue, CALSPro remains committed to carefully weighing the benefits of statewide consistency against the concerns expressed by members throughout California.

Proposed Changes to Federal Subpoena Service

Federal courts may soon adopt one of the most significant changes to subpoena service requirements in decades.

Proposed amendments to Federal Rule 45 would permit service by:

- Leaving documents at a residence with a suitable individual;
- Mailing subpoenas through USPS or commercial carriers with proof of receipt; or
- Other court-approved methods.

Supporters argue the changes modernize subpoena service and reduce costs. Critics contend that alternative methods may not provide the same reliability and certainty as personal service.

If adopted, the amendment could substantially change how federal subpoenas are served nationwide.

AB 1951 Modernizes Filing Fee Collection

This bill is authored by the Coalition for Improving Court Access (CICA) and would update court procedures to address failed electronic payments.

Current law applies primarily to dishonored checks. The bill extends similar procedures to credit card payments, electronic funds transfers, and other electronic payment methods. It also establishes clearer procedures for courts and electronic filing providers when filing fees are not successfully paid.

As courts continue transitioning toward electronic filing systems, this legislation reflects the realities of modern payment processing.

Uber-Backed Ballot Initiative Could Impact Litigation Volume

A proposed November 2026 ballot measure backed by Uber would cap attorney contingency fees in automobile accident cases and limit recovery of certain medical expenses.

While the debate has largely focused on accident victims and attorneys, the initiative could also affect process servers. Personal injury litigation generates substantial service-of-process work throughout California. Any reduction in case filings could ultimately reduce service opportunities for process servers and legal support professionals.

For firms heavily involved in personal injury litigation, the financial implications could be significant.

Stay Engaged

In addition to the measures highlighted above, CALSPro's legislative team continues reviewing dozens of bills that may affect the legal support industry.

Member participation remains critical to our success. We encourage you to review legislative updates, share concerns, and provide feedback as we evaluate proposals that could shape the future of our profession.

Together, we can ensure that California's laws continue to protect, strengthen, and advance the interests of registered process servers throughout the state.

Sincerely,

Chad Barger, *Committee Chair*







Membership Update

MATT JANNEY, **CALSPro Membership Chair**

Staying Strong in 2026

CALSPro is currently in a very positive position. As of this reporting period, our membership has increased from 178 members last year to 180 members this year. Voting membership has also remained strong, with 214 voting members compared to 209 at the same time last year. Since the last report, we have welcomed eight new members and continue to see encouraging growth within our Category 1 membership segment.

While overall membership is up, the addition of new members also indicates that some of last year's members have not yet renewed. As a committee, we plan to analyze the membership data more closely to identify those individuals and organizations. We will then conduct targeted outreach efforts to better understand their needs and encourage their return to the association.

As the first phase of AB 747 begins to roll out, CALSPro members have a unique opportunity and responsibility to help guide our industry through this transition. Many professionals are still navigating questions regarding implementation and compliance with the new requirements. Through the collective knowledge and experience of our membership, CALSPro is well positioned to provide clarity, guidance, and confidence during this period of change.

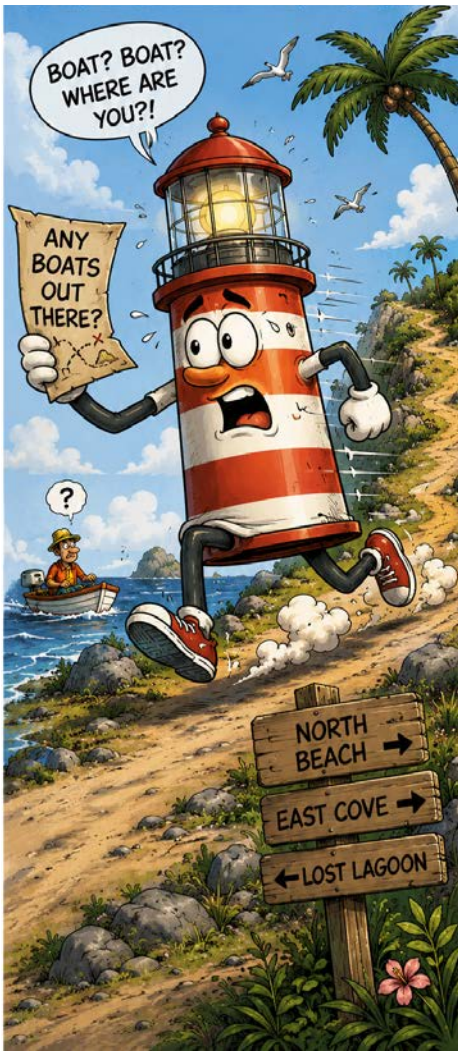
Over the coming months, we should actively seek opportunities to share our expertise and reinforce CALSPro's role as the leading voice of California's legal support industry. By helping others understand and adapt to these new requirements, we not only strengthen our industry but also demonstrate the tangible value of association membership.

I would also like to recognize the outstanding efforts of our Continuing Education Chair, Jeremiah Jones, and his committee. Their dedication to providing quality educational programming and promoting our profession has had a direct and positive impact on membership growth. Their work serves as an excellent example of how volunteer leadership can strengthen our association and attract new members.

Their efforts remind me of a quote by Anne Lamott:

> **"Lighthouses don't go running all over an island looking for boats to save; they just stand there shining."**

As CALSPro members, we should strive to be that lighthouse for our industry – a trusted source of knowledge, leadership, and support. If we continue to lead by example and provide value to our colleagues, our membership and influence will continue to grow.







Continuing Education Report

JEREMIAH JONES, **CALSPro Education Chair**

CCPS Success and Another Strong CALSPro Connect Live Event

The Continuing Education Committee continues to see strong engagement and momentum as we move further into 2026, with another successful CALSPro Connect Live event and a new group of professionals earning their CCPS designation.

CCPS Workshop Held April 11

On April 11, we held our latest virtual CCPS workshop, continuing CALSPro's commitment to providing practical education and professional development opportunities for California's process serving community.

We are proud to recognize the following individuals who successfully passed the April 2026 CCPS course examination:

Samantha Kessler
Mandi Rodriguez
Laura Johnston
Becky McCoy

Congratulations to each of these individuals for their commitment to professionalism and continued growth within the legal support industry. Earning the CCPS designation reflects both dedication and a willingness to invest in developing the knowledge and skills that strengthen our profession as a whole.

We would also like to recognize Krystalyn Souza, who presented for the first time during the April CCPS workshop and did an outstanding job. Expanding and developing our presenter team remains an important part of strengthening the long term success and sustainability of the CCPS program, and we appreciate Krystalyn's willingness to contribute her time and expertise.

Connect Live Returns With Strong Participation

On Tuesday, May 12, we held our latest CALSPro Connect Live roundtable discussion titled, "Getting Past Guards at Gated Communities and Apartments Without Losing Your Cool," hosted by Michael Matthews.

Nearly 50 individuals attended the event, including many non-members, making it another strong showing for the Connect Live series. The discussion generated excellent participation as attendees shared real world examples, discussed challenges commonly faced in the field, exchanged practical strategies, and built stronger professional connections within the legal support community.

One of the most encouraging aspects of these events continues to be the level of participation from non-members and professionals across different areas of the legal support industry. CALSPro Connect Live is helping to position CALSPro as the organization in California that is actively promoting the profession, elevating standards of professionalism, and providing meaningful education and discussion opportunities for the broader legal support community, not just our membership.

The conversational format continues to be well received because it allows professionals to openly discuss situations they encounter in the field while learning from the experiences of others. These discussions reinforce the value of collaboration and continuing education within our profession.

Looking Ahead

Our next CCPS workshop will be held virtually on Friday, June 19. We encourage members to share this opportunity with

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Conference Update

FRANK SMITHSON, **CALSPro Conference Chair**

— OCTOBER 9-10, 2026 —

Embassy Suites Sacramento | Riverfront Promenade

On behalf of our Board of Directors, leadership team, and committee chairs, I am absolutely thrilled to present this quarter's newsletter update. Excitement is building rapidly as we finalized the plans, opened registrations, and released our official conference brochure for the landmark event of the year!

This year, we are heading to Northern California for the 58th Annual CALSPro Conference. Our central focus is one of the most significant shifts our profession has faced in a generation: Assembly Bill 747. Under the theme "AB 747 – Continuing the Discussion," we are gathering the top legal support minds in the state to share strategies, clarify compliance, and ensure our community remains unified, robust, and completely protected.

Conference At-A-Glance

Dates: October 9 – 10, 2026
(Board meeting on Sunday, October 11)

Location: Embassy Suites Sacramento, Riverfront Promenade

Address: 100 Capitol Mall, Sacramento, CA 95814

Theme: AB 747 – Continuing the Discussion

Explore Sacramento: The City of Trees

Sacramento is absolutely stunning in mid-October! Known affectionately across the nation as the "City of Trees," the capital boasts a spectacular urban forest that begins its vibrant autumn shift right around our conference dates. I highly encourage every member to arrive a day early or extend your stay a day late to take a well-deserved breather and explore the local sights.



Our venue, the Embassy Suites, sits right on the edge of the scenic Sacramento River Promenade, positioning you perfectly within walking distance of amazing attractions:

- **Old Sacramento Waterfront:** Located literally steps from our hotel, walk down beautifully preserved 1.5-mile historic cobblestone streets dating back to the 1849 Gold Rush. Discover unique local shops, historical rail excursions, and waterfront dining views.
- **America's Farm-to-Fork Capital:** Sacramento features an extraordinary culinary ecosystem with unparalleled access to fresh regional produce. Take an evening stroll into the Downtown Commons (DOCO) or Midtown neighborhoods to treat your team to world-class local restaurants and bistro spots.
- **State Capitol Museum & Park:** Take a short, gorgeous walk up the Capitol Mall to tour the majestic historic capitol rotunda. The surrounding 40-acre living park features rare tree specimens collected from all over the globe, beautiful memorials, and serene pathways perfect for a morning run.
- **Sacramento River Bike Trail:** Rent a bicycle or take a sunset walk along the pristine Jedediah Smith Memorial Trail. The entrance paths begin immediately outside the hotel doors and offer beautiful views of the iconic golden Tower Bridge.

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Educational Classes & Event Highlights

Our Continuing Education Chair, Robert Porambo, and Legislative Chair, Chad Barger, have put together an elite roster of educational updates, panel roundtables, and prep courses. Here are the core events awaiting you:

Friday, Oct. 9	Session Title & Content	Speakers/Hosts
7:30 am - 3:00 pm	**29th Annual Jack C. Janney Memorial Golf Tournament** Held at the beautiful Haggen Oaks Golf Course. Green fees paid individually. RSVP via email to mattj@janneyandjanney.com.	Hosted by CALSPro
6:00 pm - 7:30 pm	**Wine-Tasting Welcome Reception** Relax and connect right on the gorgeous Riverfront Promenade with colleagues and premier exhibitors.	All Attendees & Exhibitors
Saturday, Oct. 10		
8:00 am - 8:45 am	**CALSPro Annual Business Meeting** Key association reviews, officer strategy insights, and vital general updates.	Jackie Janney, Jeremiah Jones, Dan Mora, Kristian Pujol
8:45 am - 9:30 am	**Growth Hacks for Process Servers** Innovative operational tactics and strategies to rapidly safely scale your legal support operations.	Dan Mora
10:00 am - 11:00 am	**Connect Roundtable Live** "When Service Turns Confrontational: Safety Strategies for Process Servers." Crucial safety mechanisms and peer experiences.	Kraig Vorsatz & Jeremiah Jones
11:00 am - 12:00 pm	**AI for Legal Professionals: The Year Two Follow-Up** Advanced analysis on emerging generative technologies and tool frameworks reshaping litigation support.	Lucas Erb (aiexperts.com)
1:00 pm - 1:45 pm	**AB 747 - Impact & Compliance** A mandatory deep dive detailing legal enforcement rules and immediate structural criteria.	Chad Barger, Kristian Pujol, Mike Belote, Cliff Costa
2:00 pm - 3:00 pm	**Legislative Update** Comprehensive insights on standard regulatory changes and state lobbyist efforts.	Chad Barger, Kristian Pujol, Mike Belote, Cliff Costa
3:00 pm - 5:00 pm	**Process Serving Seminar and CCPS Exam Prep** Essential professional criteria review directly ahead of your CCPS Certification.	Jeremiah Jones
6:30 pm onward	**Banquet Reception, Silent Auction & Installation Banquet** Annual awards presentations, standard board installations, and the prestigious Bert Rosenthal Memorial Award presentation.	Reception hosted by Larry Kirlin

Registration Metrics & Key Deadlines

Early-bird discounts are active right now! Make sure to complete your registration online via our web portal to ensure you unlock maximum value pricing tiers:

Registration Type	On/Before August 28th	After August 28th
Full Member Registration (Includes Education, Lunch, Banquet)	$465	$565
Full Non-Member Registration (Includes Education, Lunch, Banquet)	$565	$665
Partial Registration (Includes Education & Luncheon Only)	$365	$465
A La Carte: Friday Welcome Reception Only	$95	$95
A La Carte: Friday Jack C. Janney Golf Outing	$130	$130
A La Carte: Saturday Night Banquet Dinner Only	$150	$150

Our entire committee along with Membership Chair Larry Kirlin and our administrator team are working overtime to deliver an outstanding, safe, and highly productive experience. Let's make our 58th annual gathering the strongest and most impactful one yet!

See you on the Riverfront Promenade!

Critical Room Block & Cancellation Policies:

- **Discounted Room Rate:** Conference attendees receive a special nightly suite rate of **$249 plus applicable taxes/assessments.** This includes a fully cooked-to-order daily breakfast and a nightly evening beverage manager reception!
- **Hotel Block Cut-Off Date:** Reservations must be completed by **September 17, 2026** to lock in our negotiated group block. Unused inventory will be released back to standard hotel pricing immediately following this date.
- **Cancellation & Refund Rule:** Any meeting cancellation and refund request must be submitted in writing to the central CALSPro office no later than **September 11, 2026.** Cancellations received on or before this date are subject to a standard **$100 administrative surcharge.** Absolutely zero refunds will be made for cancellation requests received after September 11, 2026 due to strict hotel revenue commitments.





Advertising Report

STEPHEN RAHEB, **CALSPro Advertising Chair**

In collaboration with the CALSPro Connect Community, we have launched a powerful platform for agencies and vendors to connect with qualified process servers across the state and beyond. Our job listing board offers targeted visibility within our network, helping streamline recruitment and highlight meaningful opportunities in our profession.

We also joined forces with the Social Media Committee and Connect Committee to maximize exposure through cross-channel promotions, spanning our newsletter, social platforms, and CALSPro digital events.

Lastly, we have been hosting Best Practices Roundtables, creating space for shared insights and dialogue around recruitment, service of process trends, and the evolving needs of legal support professionals.

If you're looking to advertise your services, job openings, or company offerings to the CALSPro network, now is the perfect time to get involved. Stay tuned for advertising packages and pricing in our next issue!

Let's connect, collaborate, and grow together.

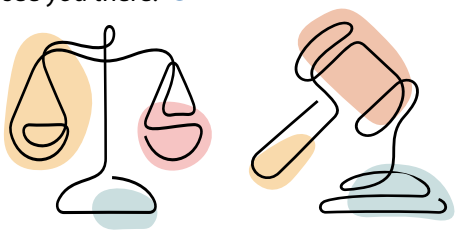


Capitol Report

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General, and veteran public official deeply connected to California's legal community, Becerra understands the courts, the practice of law, and the professionals who help keep the justice system functioning every day. In a Capitol often defined by uncertainty, that level of familiarity and institutional knowledge may prove valuable in the years ahead.

Of course, California politics has a way of changing quickly, and the coming months promise no shortage of surprises as lawmakers race toward adjournment. One thing remains certain: from the Capitol corridors to the campaign trail, Sacramento will continue to provide plenty of drama, debate, and decisions that will shape California's future for years to come. Please join us in October for more specific legislative updates on key legislative and implementation issues at our annual conference in Sacramento. We hope to see you there!



Continuing Education Report

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staff, new process servers, and others within the legal support industry who are looking to strengthen their professional foundation and pursue certification.

Our next CALSPro Connect Live event is scheduled for Tuesday, July 7 and will feature the topic, "Business Subservice: Who Is Really 'in Charge' at a Business," hosted by Larry Kirlin. We look forward to another practical and engaging discussion centered on real world service challenges and professional judgment in the field.

Thank you to everyone who participated in the April CCPS workshop and the May Connect Live discussion. Your continued involvement and support are helping strengthen the profession and expand CALSPro's educational reach throughout California.





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