



Monthly news & updates

July 2019

Upcoming Education Events

July 25, 2019

[LSI Webinar](#) – Employment
Litigation Support Overview

August 1, 2019

[LSI Webinar](#) – The Case is
Actually Going to Trial? What do I
do now? (Part 1 of 2)

August 17, 2019

[Online CCPS Workshop 2019](#)

August 22, 2019

[LSI Webinar](#) – The Case is
Actually Going to Trial? What do I
do now? (Part 2 of 2)

October 6, 2019

[CCPS Workshop & Exam](#)

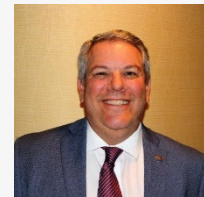
[2019](#) Orange County
(Conference)

Renaissance Newport Beach
Hotel | Newport Beach, CA

[CLICK HERE TO
REGISTER NOW](#)

Message from the President

Dear CALSPRO Members,



I am truly blessed and filled with gratitude for having such an amazing Board of Directors during my presidency. Their dedicated efforts, contributions, time and energy are awe-inspiring. Our Board of Directors does amazing work as committee chairs and members.

We are excited to share the success of our new training webinars, our first online CCPS workshop and certification program, our mini webinar on how to properly complete a summons. Additionally, we are working with our education committee to design new and exciting curriculum for our colleagues and members alike.

I recently had the opportunity to attend the NAPPS conference in May which was a great experience and success. Immediately after the NAPPS conference, CALSPRO began looking to establish deeper relationships with our industry partners. The first of which I am pleased to announce is that CALSPRO and Legal Secretaries, Inc. (LSI) has formed a strategic partnership. **We will share newsletters, e-blasts, blogs and other important announcements.** Andrew Gowing attended and represented CALSPRO at the May LSI meeting, which was a great success. LSI has over 1,300 active members throughout the state. Now is the time to take advantage and advertise with CALSPRO. I look forward to sharing additional collaborations in detail with you throughout my tenure.

Our very own Michael Kern just concluded his second term as President and did an amazing job during his two terms. Congratulations to the new NAPPS President, Jillina Kwiatkowski, and the newly-elected board of directors. A big thank you to Kristian Pujol, who did an extraordinary job representing CALSPRO at the NAPPS Conference, signing up new associates and vendor members to increase our participation and future efforts. As CALSPRO looks into the near future, our BOD continues to closely monitor the Dynamex issue. We plan to center our annual conference around this extremely important topic. Please mark your calendars and plan on attending the CALSPRO Conference this year in Newport

Annual Conference

51st Annual Conference October 4-6, 2019

Renaissance Newport Beach
Hotel | Newport Beach, CA

Guest Room Rate is \$159.00.
Deadline for Room Reservation:
September 2, 2019

Beach from October 4th to October 6th. Mark Manchester has done a fantastic job lining up several great speakers that will be addressing this exact topic. You won't want to miss it.

As always, I would like to thank everyone for their contribution and support to this organization. It is an honor to serve alongside such an amazing group of people. Many thanks to our new and long-term members for your support with our ambitious agenda for 2019-2020.

Cheers,
Robert

Running Out of Continuing Education Opportunities

Conference is quickly approaching and the number of CCPS Workshops we have left is diminishing. Since Conference last year we have conducted CCPS Workshops in San Rafael (December), Ventura (January), Online (March), San Diego (June), Sacramento (July), with another Online Workshop coming on August 17th.

These workshops do not happen without your participation, so please sign up for one coming up. This is a great opportunity for you to learn, support CALSPro, and network with others in your profession.

CALSPro's Upcoming CCPS Workshops:

- Online Workshop: Saturday, August 17th
- Newport Beach (Conference): Sunday, October 6th

[CLICK HERE](#) to Register Now!

CALSPro's Electronic Election Process

This is a time of great opportunity for you to participate in CALSPro and help choose your leadership. The election process for the Board of Directors and Officers has begun and your participation is requested. The results of the election will be announced during the CALSPro Annual Business Meeting this October in Newport Beach, California.

We invite you to consider running or nominating a fellow member for the Board of Directors and/or an Officer position. The Board of Directors is comprised of 11 members, one of which is the Immediate Past President; the other members are elected annually by the membership. In order to be eligible to run for the board, you must be a current Active, Honorary, or Retired member, and must have been a member in one of these categories for at least one year or was admitted at the last Conference. All eligible members may declare their candidacy to the Nominating Committee. In order to be eligible to run for the

The Board of Directors currently meets 8 to 10 times per year, mostly by conference call, with 3 to 4 in-person meetings in various California locations. The Board of Directors sets policies and acts on behalf of the membership of the association. The Board of Directors oversees the many CALSPro Committees and Cornerstones, and is very active on many levels. Neither the Officers or Board of Directors are reimbursed for their travel expenses or compensated in any manner.

If you are interested in serving, or wish to nominate a fellow member, please submit your name, or nominee's name and desired position to the Nominating Committee Chairperson, Stephanie Saylor, Nominations@calspro.org, by August 1, 2019.

The Nominating Committee shall verify eligibility of the nominations received and confirm with those nominees their willingness to serve. A

office of President, one must have been a member in good standing for a minimum of three consecutive years and have served a minimum of two years as an Officer or as a member of the Board of Directors. The voting members shall elect, from its eligible members, the Officers of the association to include the President, Vice-President, and Secretary-Treasurer. Please note, an Officer is not automatically a member of the Board. The term on the Board of Directors or as an Officer is one year, from Conference to Conference.

ballot, platform statements, and brief bios shall then be sent to the members for voting in August with the results reported in October.

Please consider being involved in a leadership role and guide your organization to benefit all of its members.

CALSPRO AB622 Is Signed Into Law And Opens New Doors For Due Process!

By Chad Barger, Legislative Committee Chairman

Great News for Process Servers in California!

The 2019 CALSPRO sponsored bill, AB 622, was signed by our California Governor on Wednesday, June 26, 2019 and is effective beginning January 1, 2020. This bill expands CCP 415.21 (which grants Registered Process Servers access into gated communities) to include "covered multifamily dwellings" defined as either:

a) Apartment buildings with three or more dwelling units, including timeshare apartments not considered a place of public accommodation or transient lodging; or...



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Civil e-Filing Tips To Reducing Rejections

The Superior Court of California, County of Los Angeles outlines the mandatory requirements for the electronic filing (efiling) of limited and unlimited civil documents in the First Amended General Order filed on May 3, 2019. It is beneficial for those who utilize efiling to review this order. Below are tips for avoiding the most common reasons documents are rejected, and how to help facilitate effective efiling.

The top 10 reasons documents submitted for efiling are rejected include:

1. Information in the data fields is incorrect and/or does not match the document image.
2. Case number does not match the document image.
3. AKA or DBA is not entered in the separate data field.
4. Incorrect case type or case category is selected.
5. Document is submitted to the incorrect courthouse location.
6. Motion requires a Court Reservation System (CRS) reservation.
7. Document is defective, i.e., it does not comply with California Rules of Court, Rules 2.100-2.118.
8. Documents are not submitted as separate PDFs in the same transaction/envelope.
9. Premise address on the Complaint does not match the data entry field.
10. Untimely submission, primarily Ex Parte documents.

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Together Towards Tomorrow – Join Us At CALSPRO's Annual Conference October 4-6, 2019

We are just a few months away from conference and we are excited to announce that this year's conference will be held at the beautiful Renaissance Newport Beach Hotel. The hotel is just a few miles from Fashion Island, a hop skip and jump from Disneyland and Knotts Berry Farm, so bring the whole family and enjoy sunny Southern California and all it has to offer.

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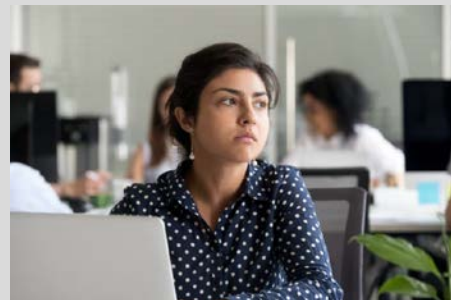
We recently formed a strategic partnership with Legal Secretaries, Inc. (LSI) and our CALSPRO newsletter is not only sent to over 300 CALSPRO members, but it also reaches over 1300 legal secretaries throughout California.

Do you want or need more business? Don't procrastinate. Now is the time to advertise. Click on the link below or contact Robert Porambo at rporambo@knoxservices.com if you want to take advantage of this opportunity.

Lack Of Recognition Is A Major Reason Employees Quit Their Jobs

You better recognize!! If you are a Supervisor, Team Leader, Manager, or Owner, you better recognize your employees' efforts and take the time to let them know you appreciate their efforts. Lack of recognition is a major reason employees are quitting their jobs. In a recent article by David Novak, he explains how recognition helped his company become successful and believes it is the key to success for others also.

If you go to work every day just going through the motions, you aren't alone.



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CALSPRO Welcomes its Newest Members!

Please see list of new CALSPRO members and be sure reach out to these Actives, Out-of-State Associates, Independent Contractors, and Vendors to inquire about their services!

Remember to always use trusted CALSPro members first!

Thank you for your support!

George Knecht
Green Filing California, LLC

Scottsdale, AZ
george@greenfiling.com

David Sparks
Just A Web Company

Riverside, CA
info@justawebcompany.com

Stephen Childs
LE Investigations

Valencia, CA
steve@leinvestigations.com

Linden Lilly
L and L Legal LLC

Stockton, CA
info@llegalassistance.com

Robert Cantrell
Vallejo Process Servers

Vallejo, CA
Keyman749@gmail.com

Andrew Swatzell
Swoop Process Inc.

Santa Ana, CA
swoopprocess@gmail.com

Margie Zawacki
Here Comes The Judge

Sarasota, FL
officestaff@hotjudge.com

Daniel Clothier
Able Process Servers

Glen Falls, NY
ableservers@gmail.com

Richard Dewalt
Eagle Process Serving

Garden Grove, CA
rick@rdewalt.com

VENDOR SPOTLIGHT

United Legal Group



United Legal Group is a revolutionary professional debt collection agency with many years of experience collecting for attorney support services and professional process servers. We take pride in collecting past-due accounts for these industries and acknowledge the importance of maintaining client relationships. Our success reflects our understand that these businesses share common problems and mutual solutions. Unlike many collection agencies, our fees are strictly commission-based, making our collection process risk-free. If we don't collect there's no charge! We not only collect past-due accounts from your clients but we also enforce judgments with our team of in-house attorneys specialized in collection law. If you need help collecting your past-due



accounts please contact our Director of Business Development, Jonathan Oswald and 877-367-1737 Ext. 332.

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Whether you're looking to switch payroll companies or are interested in outsourcing your payroll responsibilities for the first time, we're glad you're here. We think you'll find that partnering with R&R Payroll in Temecula, CA will save you time, money, and anxiety. We're in the payroll business so you don't have to be; our expertise with tax laws, filing requirements, reporting, and deadlines allows you to focus on what's important to you--running your business.



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