



TOGETHER
TOWARDS
TOMORROW

CALSPRO

ANNUAL CONFERENCE 2019

OCTOBER 4-6, 2019
RENAISSANCE NEWPORT BEACH





Renaissance Newport Beach Hotel

4500 MacArthur Boulevard, Newport Beach, CA 92660
(949) 476-2001



Hotel Details

This boutique hotel offers seamless travels with our free airport shuttle to and from John Wayne Airport-Orange County. With a central location, easily discover premier destinations such as pristine, sandy beaches, upscale shopping at Fashion Island and family fun at Disneyland Park. After soaking up the sunshine, reimagine

relaxation in their modern rooms and suites, where coastal-chic décor and picturesque views will elevate your everyday routines. The hotel ballrooms and outdoor areas serve as sophisticated backdrops for business conferences.

California Association of Legal Support Professionals

2520 Venture Oaks Way, Suite 150, Sacramento, CA 95833
(916) 239-4065 - phone • (916) 924-7323 - fax
www.calspro.org • info@calspro.org



**23rd ANNUAL CALSPRO
JACK C. JANNEY MEMORIAL
GOLF TOURNAMENT**

Friday, October 4, 2019

7:30 am Check-In

8:00 am Tee-Off

Costa Mesa Country Club

(Mesa Linda Course)

1701 Golf Course Dr.

Costa Mesa, CA 92626

(714) 540-7500

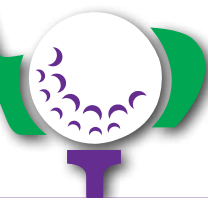
Transportation on own

\$125⁰⁰ per person; includes green

fees, cart, and lunch.

Registration cutoff September 23rd.

Register Now.



Awards for

1st, 2nd & 3rd place teams

Annual Business Meeting

The Annual Business Meeting will be held on Saturday, October 5th from 8:30 a.m. – 9:30 a.m. The purpose of the business meeting is to conduct the business of the association and allow members an opportunity to participate and get involved in the many industry and association activities. This is an important component of the conference, and all members are asked to attend.

PERUSE THE SILENT AUCTION ITEMS AND BE A LUCKY BIDDER!

**Winners will be announced at the
Saturday Night Banquet**

Please see the sponsorship page to donate to the auction, which is a very important fundraiser for CALSPRO.

INTERESTED IN BECOMING A CCPS (CALSPRO CERTIFIED PROCESS SERVER)?

... or just need to renew your certification or fine tune your serving skills?

The exam is offered for free to those who attend the conference and pay for the CCPS workshop as well as those re-testing. Non-conference attendees must pay full price for the workshop and exam.

**Be sure to sign up for the workshop & exam on Sunday, October 6, 2019
Please complete the separate registration form to enroll.**



23RD ANNUAL JACK C. JANNEY MEMORIAL GOLF TOURNAMENT

WHEN: FRIDAY, October 4, 2019
7:30 AM CHECK-IN, 8:00 AM TEE-OFF

WHERE: Costa Mesa Country Club (Mesa Linda Course)
1701 Golf Course Dr., Costa Mesa, CA 92626
Transportation on own.

YOUR SPONSORSHIP GOES TOWARD • Prizes for Longest Drive
Closest to the Pin • Other Great Golf Items Via Prize Raffle

YES, SIGN ME UP TO SPONSOR!

Information for Signage

Name of Card Holder _____
Slogan _____
Phone _____ Email _____
Message _____

So that your company name can be included in the necessary conference materials, the deadline for sponsorship submission is September 23, 2019 at noon. After this date, sponsorship opportunities may still be available, however, your company name may not be listed in some conference materials. **Company logos should be e-mailed to: stephanie@camgmt.com.** Checks made payable to CALSPPro at 2520 Venture Oaks Way, Suite 150 Sacramento, CA 95833 or you may fill out the credit card form below and fax it to: 916.924.7323. Please do not email credit card information.

Name of Card Holder _____
Last Four Digits of Card # _____ Amount to be charged \$ _____
Billing Address _____
City _____ State _____ ZIP _____
Signature of Card Holder _____
Credit Card # _____ Exp. Date _____
CID # _____

SPONSORSHIP OPPORTUNITIES CHECK ONE!

T-SHIRTS

\$500.00 Sponsorship

- Logo Printed on shirt, signage, and program
- Verbal Acknowledgement at the Buffet Lunch and Installation Banquet

GOLF CART

\$300.00 Sponsorship

- Logo Printed on golf cart sign, event signage, & program
- Verbal Acknowledgement at the Buffet Lunch and Installation Banquet

MORNING BREAK

\$250.00 Sponsorship

- Logo on signage & program
- Verbal Acknowledgement at the Buffet Lunch and Installation Banquet

LUNCH

\$200.00 Sponsorship

- Thank You Note in lunch bag
- Logo on signage & program
- Verbal Acknowledgement at the Buffet Lunch and Installation Banquet

PUTTING CONTEST

\$200.00 Sponsorship

- Logo on contest markers
- Logo on signage & program
- Verbal Acknowledgement at the Buffet Lunch and Installation Banquet

TEE HOLE

\$75.00 Sponsorship

- Logo Printed on Tee of your Choice
- Verbal Acknowledgement at the Buffet Lunch and Installation Banquet

Conference Schedule

FRIDAY OCTOBER 4, 2019

7:00 AM

23RD ANNUAL CALSPro JACK C. JANNEY MEMORIAL GOLF TOURNAMENT

4:30 PM – 6:00 PM

BOARD OF DIRECTORS MEETING

6:30 PM – 8:30 PM

WELCOME RECEPTION AT THE HOTEL

9:00 PM – 11:00 PM

CLASSIC Q EVENT

Join your CALSPro friends in the green room at the Classic Q Billiards and Sports Club for a fun social time. Only those 21 and over allowed at all times. Admittance included with conference registration fee. Food and drinks on own. Classic Q is located at 4251 MacArthur Blvd. in Newport Beach.

SATURDAY OCTOBER 5, 2019

7:30 AM – 8:30 AM

CONTINENTAL BREAKFAST

7:30 AM – 5:00 PM

REGISTRATION AND EXHIBITS OPEN

8:30 AM – 9:30 AM

ANNUAL BUSINESS MEETING

Call to Order and Roll Call, President's Report, Secretary-Treasurer's & Committee reports and election results. Plus a Legislative Update with Mike Belote, Esq. California Advocates, Inc.

9:30 AM – 9:45 AM

BREAK

9:45 AM – 11:45 AM

AMBER HEALY DYNAMEX UPDATE



11:45 AM – 12:15 PM

EXHIBITOR BREAK AND NETWORKING

12:15 PM – 1:30 PM

NETWORKING LUNCHEON BUFFET & BERT ROSENTHAL MEMORIAL AWARD PRESENTATION

1:30 PM – 2:30 PM

PANEL DISCUSSION OF SOFTWARE COMPANIES

*Trent Carlyle, ServeNow
Dennis Chaples, TriStar
Bob Musser, Process Servers Toolbox
David Nill, LegalConnect*

These companies will talk about their software, where they see things going in the future and how it will integrate with other software for sharing. The panel will have an open discussion with a question and answer session.

2:30 PM – 3:30 PM

NAPPS SPEAKER REGARDING FSC ACCREDITATION

*Paula Ashcraft, NAPPS Board Member
Nora Ryan, NAPPS, FSC Accreditation committee*

3:30 PM – 3:45 PM

EXHIBIT BREAK AND NETWORKING

3:45 PM – 4:45 PM

PHOTOCOPY SESSION WITH DAN MORA AND TOM ALKEMA

As the deposition officer on a subpoena for the production of records what are your obligations when attorneys enter into a Protective Order agreement? More importantly, what are your processes and procedures when the agreement requires that the records be sent to one of the parties, typically the consumer's attorney, for them to review first; also referred to as a First Look Order. The review process could involve a straight up approval to release all records or redacting records in whole or in part; either way it most often times does not take into consideration where we fit into the process and how do we get compensated for the work we have

done. Join us at the 2019 CALSPro conference where you will have the opportunity to get the perspective, opinion and suggestions on ways to deal with this type of scenario.

4:45 PM – 5:00 PM

EXHIBITOR BREAK/NEW BOARD BOARD MEETING

6:30 PM – 7:30 PM

COCKTAIL RECEPTION & SILENT AUCTION

7:30 PM – 9:30 PM

AWARDS AND INSTALLATION BANQUET

Including the presentation of the Bert Rosenthal Memorial Award.

SUNDAY OCTOBER 6, 2019

8:00 AM – 11:00 AM

REGISTRATION AND EXHIBITS OPEN

8:00 AM – 9:30 AM

CONTINENTAL BREAKFAST

8:30 AM – 2:00 PM

CCPS WORKSHOP AND EXAM

Separate registration required.

9:00 AM – 10:00 AM

PANEL DISCUSSIONS

E-filing: Jonathan Nill of LegalConnect
Where are we now? Jonathan will give a break down of where things are now and discuss issues different courts are experiencing.

Writs: Michael Kern of Direct Legal and Tony Klein, Attorney Service of San Francisco

Mike and Tony will cover everything you need to know about writs, bank levies and wage garnishments.

Insurance: Larry Sukay of Patriot Risk & Insurance Service

Is your company properly covered? Find out at this session.

2:00 PM

CONFERENCE ADJOURNS- THANK YOU FOR ATTENDING

CALSPPro Annual Conference

Sponsorship Opportunities

We have **MANY** sponsorship opportunities at the upcoming CALSPPro Conference. Check it out!

Please mark the appropriate category you have chosen and return this document along with payment to CALSPPro, 2520 Venture Oaks Way Suite 150, Sacramento, CA 95833 • 916.239.4065 • 916.924.7323/fax • www.calspro.org • info@calspro.org

● I will donate \$ _____

● I will be a **Pearl Sponsor – \$250**

Includes: listing in Conference on-site program, verbal acknowledgement at luncheon, logo display inside a future issue of the *CALSPPro Press*.

● I will be a **Ruby Sponsor – \$500**

Includes: logo printed on Conference signage, listing with logo in Conference on-site program, verbal acknowledgement at luncheon, logo display inside a future issue of the *CALSPPro Press*.

● I will be a **Diamond Sponsor – \$1,000**

Includes: one exhibit table, logo printed on Conference signage, listing with logo in Conference on-site program, verbal acknowledgement at luncheon and installation banquet, logo display inside a future issue of the *CALSPPro Press*, 2 complimentary tickets to luncheon and banquet.

EVENT SPONSORSHIP:

Please check your preference(s):

■ Silent Auction Item - Please list Item: _____

■ Silent Auction Donation - Please list amount: \$ _____

■ Education Session Sponsorship – \$500 (3 available)

■ Friday Night Welcome Event – \$250 (4 available)

■ Saturday Morning Continental Breakfast – \$350 (3 available)

■ Saturday Night Cocktail Party (Drinks) – \$500 (2 available)

■ Saturday Night Cocktail Party (Appetizers) – \$500 (2 available)

■ Refreshment Break – \$250 (3 available)

Yes, sign me up to sponsor!

Total amount of sponsorship: \$ _____

Company: _____

Contact Person: _____ E-Mail: _____

Phone: _____ Fax: _____

Address: _____

City, State, Zip: _____

Updates and Conference information will be available on the CALSPPro website (above), so please make sure you visit the site often.

Thank you to all the CALSPPro members who contribute their personal time, sponsorships and creative efforts to help make each Conference a success. Without your support, our members would not have the opportunities that they have today to operate and grow their businesses.

• **Support Your Industry!** • **Meet New People!** • **Have Fun!** • **See You in Newport Beach!** •

So that your company name can be included in the necessary conference materials, the deadline for sponsorship submission is September 23, 2019. After this date, sponsorship opportunities may still be available, however, your company name may not be listed in some conference materials. Company logos should be e-mailed to: stephanie@camgmt.com.

Checks made payable to CALSPPro (address above) or you may fill out the credit card form to the right and fax it to: 916.924.7323. **Please do not email credit card information.**

Name of Card Holder _____

Last 4 Digits of Card # _____ Amount to be charged \$ _____

Billing Address _____

City _____ State _____ ZIP _____

Signature of Card Holder _____

Credit Card # _____

Exp. Date _____ CID # _____

CALSPPro

Annual Conference

October 4-6, 2019
 Renaissance Newport Beach
Registration Form
Register online!
www.calspro.org

Company Name: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone Number: _____ Fax: _____ E-mail: _____

Attendee Name: _____

(Print the way you would like your name badge to read)

Full Registration – Member
 Registration \$400
 "Member" includes employees of a current Member. Full registration includes all conference events.

Full Registration – Non-member
 \$450

Non Member Guest
 All events \$275
 Friday Welcome Reception and Classic Q Admittance \$60
 Saturday Lunch Only \$75
 Saturday Banquet Only \$125

Golf Tournament
 \$125

CCPS Workshop- See Separate Form

Total: \$ _____

Attendee Name: _____

(Print the way you would like your name badge to read)

Full Registration – Member
 \$400
 "Member" includes employees of a current Member. Full registration includes all conference events.

Full Registration – Non-member
 \$450

Non Member Guest
 All events \$275
 Friday Welcome Reception and Classic Q Admittance \$60
 Saturday Lunch Only \$75
 Saturday Banquet Only \$125

Golf Tournament
 \$125

CCPS Workshop- See Separate Form

Total: \$ _____

Attendee Name: _____

(Print the way you would like your name badge to read)

Full Registration – Member
 Registration \$400
 "Member" includes employees of a current Member. Full registration includes all conference events.

Full Registration – Non-member
 \$450

Non Member Guest
 All events \$275
 Friday Welcome Reception and Classic Q Admittance \$60
 Saturday Lunch Only \$75
 Saturday Banquet Only \$125

Golf Tournament
 \$125

CCPS Workshop- See Separate Form

Total: \$ _____

Please feel free to make copies of this form for additional registrations.



ONLINE:
www.calspro.org



VIA FAX:
 (916) 924-7323



VIA MAIL:
 2520 Venture Oaks Way, Suite 150
 Sacramento, CA 95833

PAYMENT OF FEES:

GRAND TOTAL: \$ _____

Check (payable to **CALSPPro**)
 Cardholder Name: _____ Address: _____
 Signature: _____
 Card Number: _____ Exp. Date: _____ 3-4 Digit Security Code: _____

AmEx Visa MasterCard Last 4 Digits of Card #: _____



Continuing Education Workshop

This workshop will feature a comprehensive study of all the information needed to pass the C.C.P.S. exam. In addition to the standard workshop this seminar will include a portion dedicated to the beginning or inexperienced process server. **Added emphasis will be given to all changes affecting service of process in 2019.** All C.C.P.S. workshops attendees receive the workbook and handouts. A laminated wallet code card will follow by mail.

Sunday – October 6, 2019

Renaissance Newport Beach
4500 MacArthur Blvd., Newport Beach CA 92660

8:30 a.m. – 2:00 p.m. - Workshop and Exam

Registration for all seminars must be made with the CALSPRO Central Office

Cancellation Terms: Workshops, Examinations and Seminars are subject to cancellation until 48 hours prior to their scheduled commencement. You will be notified of said cancellation via contact information provided. CALSPRO is not responsible for failure to receive notice of cancellation. CALSPRO is solely responsible for the refund of payments received and is not liable for any expenses the registrant has chosen to incur.

Name (one registrant per form please) _____

Company _____

Address _____

Phone _____ Email: _____

Contact Natalie Thurn Natalie@camgmt.com

Return this form with your check payable to CALSPRO to the Central Office

2520 Venture Oaks Way, Suite 150 Sacramento, CA 95833 – 916.239.4065/916.924.7323 - fax

WORKSHOP

Members – \$45/person
(& Employees of Members)

Non-Members – \$80/person

Free Exam with Conference Registration or with a paid workshop or re-test.

EXAM

Members – \$20/person
(& Employees of Members)

Non-Members – \$30/person

EDUCATION DONATION Paul Janney Memorial Fund Amount to Donate \$ _____

EXTENSION

My current CCPS designation expires _____
By attending this workshop I am requesting a 1 yr. extension

RETEST

I will be using my one free retest from the CCPS
exam taken at (city) _____ (date) _____

TOTAL ENCLOSED \$ _____

Name _____

Billing Address _____

Account # _____

Exp. Date _____

Signature _____

Last 4 Digits of card _____