

Monthly news & updates

March 2019

<u>Upcoming Education</u> <u>Events</u>

May 11, 2019

Free Mini Webinar - Endorsing a Summons Properly Registration Details Coming Soon (Members Only -- space will be limited).

May 18, 2019

CCPS Workshop & Exam 2019 Fresno | 9:00am - 2:00pm

June 8, 2019

CCPS Workshop & Exam 2019 San Diego | 9:00am - 2:00pm

August 3, 2019
Online CCPS Workshop
October 6, 2019

CCPS Workshop & Exam 2019
Orange County (Conference)
Renaissance Newport Beach
Hotel | Newport Beach, CA

Annual Conference

51st Annual Conference October 4-6, 2019

Renaissance Newport Beach Hotel | Newport Beach, CA

Message from the President

I hope everyone had a healthy, prosperous and joyous holiday season and that you were able to enjoy some quality time with family and friends. With 2018 behind us, we set our sights on making 2019 a fun-filled and prosperous year. My New Year's resolution is to work with our dedicated board of directors to increase awareness regarding the benefits of our organization and to increase CALSPro membership.



It is a privilege and an honor to serve as your President. This is a responsibility that I do not take lightly. I am 100% committed to continuing the amazing work of last year's board. Additionally, I am committed to addressing the needs and concerns of our membership.

When you stop and think about all of the money you spend, or should spend, on various insurances available to you, you'll find there are a plethora of policies available (property and liability insurance, workers' compensation, auto, Officers and Directors coverage, health, vision, life, dental, etc.). Many of these are a must in order to protect and cover your business. However, I firmly believe the best way to protect your business, as well as the livelihood of the entire industry, is CALSPro.

CALSPro is one of those *must have* insurance policies your business needs to ensure its' protection. CALSPro has been protecting your business for the past 50 years. We have defeated numerous legislative bills that would have been devastating to our industry. Mike Belote and our legislative committee keep a watchful eye out for bills that could harm or negatively impact our industry. Like Steve Janney often says, the three most important things about CALSPro are legislation, legislation, legislation.

Not to scare anyone but look at the bail bonds industry. In another generation it is conceivable that people could say "what's a bail bondsman?". Now is the time to maintain our momentum and support

Guest Room Rate is \$159.00. Deadline for Room Reservation: September 2, 2019 CALSPro! You can start by referring non-members to CALSPro, purchase an enhanced listing, enroll staff members or simply make a donation to the association that "has your six".

Together we can keep CALSPro strong and viable for another 50 years. I look forward to continuing to make a difference in 2019.

Mahalo, Robert Porambo

Always Use CALSPro Members First!



This is a friendly reminder to please always consider using CALSPro members first when subcontracting or

shipping out work statewide and nationwide. Let's support the companies and individuals who support us! As members, we pay annual fees in support of CALSPro, so we must also award those other members who pay annual fees to support our association and protect our business. We understand there are existing work relationships amongst many companies, but I would urge you to please use CALSPro members only, and if you are exchanging local work with a nonmember, please urge them to become a member (just as you are)! Let's not support any "free riders" in California!

We have many out-of-state associate CALSPro members as well that need our support. Out-of-state members have been on the rise so let's make sure we return the favor and use their services -- this way they will continue to support CALSPro. Last year we had over 75 members from other states! Please reach out to them first when you have an out of state service and let them know you are a CALSPro member! Simply go to the website, click on Find Legal Support Professionals, and enter the zip code or state you are seeking.

Simply go to the CALSPro website, and under the Membership tab (on top) click on *Members Only*. Once you are logged in the *Members Only* section, click on the Independent Contractor Listing (on the right under member links) to see the list of ICs! If you do not know your password, go

to: https://www.calspro.org/members/login.asp?varRetrieveMe=1

Let's support those who sustain our association and provide them with business they need as they have committed to join, pay dues, and support CALSPro to protect all our businesses! If you have an independent contractor you already use but they are not members, please urge them to join CALSPro! There are many benefits! Plus, why would you use companies and individuals who do not care to support our legislative efforts, protect our businesses and industry? Would you ever hire someone in a different capacity that did not care about their job?? Let's be smart about who we use, who we trust as independent contractors, and who we *need to support* as associates and partners in our legal support community.

Kristian Pujol, CCPS Membership Committee Chair If there is no one listed in the pertinent area, find someone by other means and then tell them to join CALSPro so they can be the only listing in their area on our website and in turn support our great association! It is only \$100 to join, and the fee will pay for itself if we send them work!

Finally, as you may or may not know, there is a new Independent Contractor membership category in CALSPro. Last year we had over 30 ICs; most of them new members. Let's reach out to them and give them a try and support *their* membership!

As a benefit to CALSPro members, save on ServeNow & ServeManager products

For more details, visit: serve-now.com/resources/calspro-member-benefits

Call us today! (877) 737-8366



1 Month Free

Up to \$120 value

New members who purchase a listing on ServeNow.com get the 2nd month free!



\$50 / \$50 Offer

New ServeManager subscribers get a \$50 subscription credit, and ServeManager will donate \$50 to the CALSPro association.



\$100 Off

Your own mobile-friendly website

Receive \$100 off the set-up fee for a custom web site, designed specifically for process servers.



e-File in California

e-file court documents with ease

The fast and easy way to file court documents. Start e-filing today at courtfiling.net



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Body of Evidence

Should a process server wear a body camera while serving? Will it help confirm proper service? It sure would. Does it invade an individual's privacy? Quite possibly. In an <u>article written by the Staff at ServeNow</u>, they investigate the pros and cons of wearing a body cam while serving papers.

There are several issues that plague process servers such as safety concerns and the claim of improper service. While process servers can complete accurate affidavits and take safety measures to reduce the likelihood of these problems, they may fall short. Body cameras provide additional evidence of valid service and can help with possible altercations. But there's more to using body cameras than just buying and wearing them.

JOIN US AT THE NAPPS 37th ANNUAL CONFERENCE & EDUCATIONAL SEMINAR

ORLANDO, FLORIDA MAY 2-4, 2019

(click on image for more details)



Video Doorbells: Ringing in Problems for Process Servers

By Stephanie Irvine

In years past, answering the phone without knowing who was on the other end of the line was commonplace. Now, it's nearly unheard of to not have a phone without caller ID. Is this what the future holds for our doorsteps? Only time will tell.

Process servers and individuals alike have historically opened doors without knowing what — or who — is on the other side, save for the ability to look through a peephole or side window. But that has slowly been changing with the advent of video camera doorbells and home surveillance systems.



READ MORE

Continuing Education

Free Webinar: How to Properly Endorse a Summons! (for members only)

We have a lot going on and scheduled for the rest of the year and plenty of events still in the works. For a time, we were doing little bite-sized portions of our CCPS Curriculum in our eNews and Blogs in order to give our members a taste of what they will learn at one of our CCPS Workshops. One of the things we discuss and get many questions about, is how to properly endorse the Capacity Notice on a Summons.

There can be many different scenarios when filling this portion of a Summons out, but here are some basic facts we cover:

- You must correctly name the party or entity EXACTLY
- Failure to put the date served on the Summons DOES NOT make the service invalid (CCP 415.10)
- If the Capacity Notice is not filled out properly, you CANNOT get a Default Judgment (CCP 412.30)

[SEAL]	NOTICE TO THE PERSON SERVED: You are served 1. as an individual defendant. 2. as the person sued under the fictitious name of (special)	fy):
	3. on behalf of (specify):	
	under: CCP 416.10 (corporation) CCP 416.20 (defunct corporation) CCP 416.40 (association or partnership)	CCP 416.60 (minor) CCP 416.70 (conservatee) CCP 416.90 (authorized person)
	other (specify): 4. by personal delivery on (date):	Page 1 of 1
Form Adopted for Mandatory Use	SUMMONS	
Judicial Council of California SUM-100 [Rev. July 1, 2009]	SOMMONS	Code of Civil Procedure §§ 412.20, 465 www.courtinfo.ca.gov
We find many people have What do you do with a BC what do you write when it	e questions about the capacity notice, especially the DFU (Business Organization Form Unknown) or an I is a(n), fill in the blank. With limited time in the work are not able to expand on the topic.	ose that are new to the industry. LLC? What box do you check and
We find many people have What do you do with a BC what do you write when it the questions asked, but a With that being said, we a	e questions about the capacity notice, especially the PU (Business Organization Form Unknown) or an I is a(n), fill in the blank. With limited time in the work	ose that are new to the industry. LC? What box do you check and shop, we can usually answer all

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