



CALSP^{ro} PRESS

California Association of Legal Support Professionals

Volume 13 / Issue 3 / Fall 2020



LEGISLATION

Legislation:

Highlights of Our History



MEMBERSHIP

Membership:

Member Benefits and Value



EDUCATION

Education:

A Worthwhile Investment



CONFERENCE

Conference:

October 12, 2020
Virtual





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The Roaring Twenties: The Era of Changes



PRESIDENT'S MESSAGE

ROBERT PORAMBO

2020 CALSPRO PRESIDENT

As I write my last President's message, I can't begin to express how amazing and fulfilling it's been to serve this association and its members the past 2 terms. Although the last 6 months have been somewhat of a challenge (that's an understatement), we have been truly blessed to have so many amazing people who have stepped up in a big way to continue to promote and protect our industry.

6 months ago, our association was keenly focused on the *Dynamex* ruling and AB5 and the effects on our industry. Then we were focused on staying in business, working remotely, PPP, PPE, etc. We have been challenged during these unprecedented times and our resolve has been tested like no other time. You have to wonder how this year will be taught and what will be said to our future generations. I know one fact, CALSPRO and their Board of Directors brought their "A" game during this time.

Chad Barger, Mike Belote and our legislative committee have been burning their candle at both ends. They have been closely monitoring bills and the word on the street is Mr. Belote is on 40 hours total sleep since March. Hang in there!! There have been several recently signed bills regarding the moratorium on evictions and also AB2257. Also, there are several new enforcement of judgment forms that became effective on September 1, 2020.

I want to let you know how fortunate we are to have Steve Janney on our team. With membership hurting this year, Mr. Janney stepped up in a big way. Our Rosenthal Committee decided to not present our highest honor this year, but they decided to create a fund, in honor of Bert Rosenthal, to support the association's operations. Steve took this opportunity to help raise money for CALSPRO by securing a donation to match to \$10,000.00 in donations. We raised over \$30,000.00 which will help keep us going until

our membership drive in December! Steve truly is a great American and even better human being!

I want to personally thank each of our amazingly dedicated board members, committee chairs and members, Mike, Jenny & Stephanie for protecting us, our industry and our businesses. Also, special thanks to my good friend, our Vice President and Chairman of the Board, Ken Hastings for his poise, integrity and dedication to this association. Our association owes each of the aforementioned people a huge round of applause for everything they have done for us over the past 2 years.

It's been a genuine honor and a privilege to serve this association as your president and it's been very gratifying to be able to give back to the people who, over the past ½ century, gave their heart and soul protecting our industry.

Cheers, Robert



CAPITOL REPORT

MICHAEL D. BELOTE, ESQ.
CALIFORNIA ADVOCATES, INC.

Legislative Session Comes To Merciful Close

Understanding that virtually all areas of government and commerce have been dramatically affected by COVID-19, including courts, the legislative process in California was particularly thrown for a loop this year. Hamstrung by the state constitution that requires the Capitol to be open when the legislature is in session, but also facing a series of outbreaks with legislators and staff, the legislative leadership struggled to provide avenues for public participation while keeping people safe. Initially rejecting the notions of remote and proxy voting, both houses ultimately were forced to allow limited voting while not physically on the floor of the Assembly and Senate. During the last week of session, 10 of 11 Senate Republicans were forced to quarantine and vote from their Sacramento residences, and one Assembly Democrat ended up bringing her newborn on to the Assembly floor when her maternity leave did not meet the standard to vote remotely.

That created a national firestorm.

The Sacramento Capitol was technically open, but effectively closed. Although lobbyists and the public could enter the empty halls of the building to testify at hearings, this was very highly discouraged and virtually all testimony was done by AT&T conference calls. The AT&T moderators tried gamely to administer the system, but callers couldn't really follow the system and were frequently calling on the wrong bills at the wrong time.

You would be very hard pressed to find a person who wants to go through this again in 2021.

The general consensus is that the various stresses on the legislative process contributed to an inability to address some very key issues, including housing, police reform, wildfires and more. Presently there are bipartisan calls for Governor Newsom to bring the legislature back in special session this fall to address one or more of these issues, but with elections looming in approximately a month and a half, this seems unlikely.

On August 31, the 2019-2020 regular session of the legislature concluded amid squabbles between Democrats and Republicans, progressives and moderates, and Senators and Assembly members. Ultimately because of COVID, far fewer bills than usual were forwarded to Governor Newsom for signature. The governor has until September 30 to sign or veto the roughly 400 bills sent to his desk.

For CALSPro the legislative year was mixed. Like dozens of other groups, we sought an exemption from the "ABC" independent contractor test codified by AB 5, without success. On the other hand, this year's AB 5 clean-up bill, AB 2257 (Gonzalez) did relax requirements to qualify for the "B2B" exemption slightly, perhaps providing a path for CALSPro members. Expect to hear more about this as fall unfolds. Also relevant to this discussion is the "Uber/Lyft"

initiative on the November ballot, which would create a third path not only for "transportation network companies", but for "delivery network companies" as well. Most observers in Sacramento believe that this ballot initiative, denominated as Proposition 22, is more likely than not to be approved.

Other bills awaiting action by the governor of interest to CALSPro include AB 2165, further refining the law on e-filing, and SB 1146, codifying Supreme Court orders issued earlier this year relating to remote depositions and e-service. CALSPro was instrumental on the e-service issue clarifying that the order, which allows e-service without stipulation for notices pursuant to Code of Civil Procedure Section 1010.6, does not apply to jurisdictional documents such as summons' and complaints.

Following the September 30 deadline for the governor to sign or veto bills, we will provide an update in this column.

And then, following the November general elections, the new legislature will be sworn into office on Monday, December 7, 2020. This day is largely ceremonial, although some bills will be introduced that day. The real action begins on the first Monday in January, when full-time work commences again.

Please, please, let 2021 not be a repeat of this year, for any of us!



CALSPRO Legislative Update

By Chad Barger, Legislative Chair

2020 is by far, the craziest and most eventful year I can remember. From the appearance of COVID-19, to the entire US economy shutting down, to over 300 fires burning throughout the state, I do not think this will be a year we soon forget. The worst part is, we are only in September with three months to go before the year is over. Many people are suffering from the effects of Coronavirus, but if you are lucky enough to test negative, you are most likely feeling its effects in your way of life and where you work. That is, if you still have a job.

One of the biggest effects process servers are feeling today is the aftermath of AB 5, which codified the California Supreme Courts *Dynamex Operations vs. Superior Court* decision. Last week, the Governor signed AB 2257, which modifies portions of AB 5 that exempts more occupations and is more conducive as it relates to business-to-business contracting relationships. The bill reverts the determination of employee or contractor status of

a business service provider back to the previous criteria set forth by *Borello*. The bill appears to create a way forward for process servers to come into compliance with AB 5, without having to convert independent contractors into employees. CALSPRO suggests seeking legal advice, in order to find the best way forward for you.

Another major issue happening in California is the California Supreme Courts COVID-19 eviction moratorium. It was set to expire on August 31, 2020, unless the state legislature was able to come to an agreement and pass an emergency bill. Lawmakers believed there would be a flood of evictions that would greatly impact an already limited court system and force thousands out of their homes during the pandemic. The legislature's answer was AB 3088. The bill continued the eviction moratorium until January 2021. However, there are a few things landlords can do. Under the proposal, tenants can be sued in civil court for back rent they owe through Aug. 31, but they

cannot be evicted. For rent owed after August and through the end of January, tenants must pay 25% by Jan. 31 — 75% will be treated as civil debt — or risk eviction. There are different requirements for high-income tenants, defined as those who make 130% of the median income in their part of the state. Tenants must show proof that their income has been affected by the COVID-19 pandemic. The bill was signed into law by the Governor and took effect September 1, 2020.

Late last month the Governor signed SB 616, which dealt with the enforcement of money judgments. The bill amended CCP 699.520 - Writ of Execution and CCP 699.540 - Notice of Levy, along with adding several new sections. All effective September 1, 2020. The new amendment to CCP 699.520, set forth requirements that a writ of execution must include, a designation on line 22 that the judgment is for "wages owed", "child or spousal support", or

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CALSPRO Membership Update

by Kristian Pujol, Membership Chair

Busy Plenty in Twenty-Twenty

This year has been a challenging one for many of us, yet our association continues to weather the storm through perseverance, adaptation, compassion, communication, and of course legislative advocacy. In January no one anticipated the extent of the COVID-19 pandemic and its resulting effects not only on human life but on the U.S. economy, our judicial system, and our legal support industry. When the lights went out at numerous courts or when many businesses were forced to shut down, CALSPRO remained active, vigilant, and stood guard on your behalf.

As expected during economic crises, association memberships across the United States decline, and CALSPRO was not immune. At the beginning of the pandemic and state emergency closures in late March-April, membership renewals were drastically down

by almost thirty-five percent. At our telephonic Board of Directors meeting in May, the board decided not to panic or try to collect dues during times of hardship, but rather offered the membership the flexibility to pay later by extending the payment due date until July 31st. We also reached out to our vendor members (yes even the ones who had not renewed) and offered to provide them with courtesy advertising on our upcoming e-newsletters in order to give back and show appreciation for their support. Many were very grateful, and in July and August we received numerous membership renewals. I am happy to report our current total membership is down by only 20% during this still difficult time.

During these past few months of quarantining which the majority of us will never forget, numerous attacks have been made on our legal support industry (which

I hope you don't forget if you ever question renewing your membership). It started with the question of whether our trade was an "essential" one at the beginning of the crisis. Several argued that only the delivery of emergency documents such as TROs and domestic violence documents should be the exception, but as we saw, many process serving companies stood firm, remained open and were committed to serving legal documents of all types. Our association sent numerous articles and blogs on Personal Protective Equipment (PPE) for legal support professionals, as well as countless information on financial relief programs and loans available to all size types of businesses. The leadership met via zoom several times in those early months to discuss the safety and protection of our members.

Continued on page 14



CALSPRO Conference Update

By Mark Manchester, Conference Chair

Please join us as we present the CALSPRO 52nd Conference and Business Meeting virtually on Monday, October 12, 2020 from 10:00 a.m. – 12:00 noon via Zoom.

The CALSPRO Bylaws require that an Annual Meeting and an Annual Conference be held each year, however, due to the Coronavirus Pandemic, we are unable to hold these meetings in-person so they shall be held virtually.

Please be aware of the following Bylaws sections that relate to the above-mentioned meetings:

CALSPRO Bylaws - Article VII – Meetings

- Section 9. Annual Meeting. An Annual Meeting shall be held during the Annual Conference.
- Section 10. Fifteen percent (15%) of the voting members shall constitute a quorum for the Annual Meeting

- Section 11. Annual Conference. A regular Annual Conference of this Association shall be held annually.

The Conference on October 12, 2020 will include the Business Meeting in which all members are urged to attend – we need you! Business Meeting agenda items include: Legislative Update, including an update from the Forms and Photocopy sub-committees; proposed amendment to the Bylaws removing the Independent Contractor membership category; confirmation of the election, and installation of the 2020-2021 Officers and Board of Directors; plus important member updates. We hope the convenience of holding this meeting virtually will allow you to attend and participate as your input and participation are extremely important. Please watch your e-mail for registration details.

Calling all conference sponsors! Please enjoy the opportunity to be recognized as a sponsor of the 52nd Conference and Business

Meeting by supporting CALSPRO as a sponsor. There are five conference sponsorships available at \$500.00 each which includes a 60-second commercial to be played during the meeting, plus other benefits; there is also a waiting room sponsorship available at \$750.00 which includes a prominent recognition on the Zoom waiting room page and a 30-second commercial to be played during the meeting; and we invite our Vendor members to be highlighted during the meeting at no additional cost. Please watch for sponsorship registration information, or contact Stephanie Schoen at the CALSPRO Central Office for further details.

Please make sure your calendar is marked and your virtual desk is open to join us on October 12, 2020; we look forward to “seeing” you!

Thank you.

Mark Manchester, Conference Chair and Jackie Janney-Kilgore, Conference Co-Chair

New Levy Forms – September 1, 2020

By Tony Klein

On September 1, 2020, a new series of levy forms were mandated to comply with Senate Bill 616 (SB 616). The bill amended and added code sections designed to provide an automatic exemption for a debtor whose bank account was levied without them having to file a claim of exemption form. It also extends the time for a debtor to file a claim.

The statutes mandate a new writ of execution and notice of levy form.

More information: <https://psinstitute.com/new-levy-forms-september-1-2020/>



Know Your Bylaws – Did you know....

By Tom Alkema, Bylaws Committee Chair

In the last newsletter I wrote about a possible upcoming amendment to the CALSPRO Bylaws as it relates to our membership categories. By the time you receive this release of the newsletter you will have been notified that we have, in fact, requested an amendment in one membership category. We are proposing that we eliminate the Independent Contractor category.

To put this in context, since the summer of 2018 when the landmark case of *Dynamex Operations W. v. Superior Court* and *Charles Lee* was handed down from the California Supreme Court, individuals who were operating as independent contractors and those who use the same found themselves in a whole new business environment, one where this employment category was set to be completely redefined and more than likely eliminated.

From the business perspective, those in the court filing and service of process industry sensed from the beginning just how detrimental this ruling could be, and your instincts and experience proved correct. From the CALSPRO organization perspective, we immediately set out to watch the evolution and monitor the application of this change while working on several fronts to minimize the impact on our members.

While our efforts with the legislators in Sacramento to protect

independent contractors in our industry, such as registered process servers, have not had the kind of success we had hoped for, not due to lack of effort, the leadership of CALSPRO has never lost sight of areas where members could be vulnerable. To this end, since 2018 the membership category of Independent Contractor, see CALSPRO Bylaws Article IV, Section 1,3, has been identified as something that could be easily cleaned up so as to not attract any unnecessary attention.

With this as the backdrop, the current Membership Chairman has recommended that we either come up with a new name for this category or that we remove it all together. After several months of brainstorming and discussions it was resolved that CALSPRO will be better served by eliminating the Independent Contractor category all together and reducing membership from seven to six categories. I will not go through the specifics of

the amendment in this article but ask that you take the time to read the recommended change sent to you and that you

- BE INFORMED
- BE PRESENT
- BE A VOTER MEMBER

at the upcoming annual meeting to be held on October 12th.

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EDUCATION

Continuing Education Report by Andrew Gowing, Education Chair

Difficult Serves

Have you ever had a difficult serve? I am sure you have had at least a few. Whether it is trying to serve somebody who knows your coming, it is on Federal Land or at an Indian Reservation, not all service of process is created equal. Often in our CCPS workshops we often hear from experienced servers on some of their stories from the field on how to get the hard services done. Difficult serves is just one of the many topics we

touch on in our CCPS curriculum. Below is a snip it from our CCPS Presentation. If you have not taken the workshop and exam recently, I encourage you to be on the look out for our next one.

With our annual meeting approaching in October, we do have a bit of a lull in our CCPS Workshop schedule, with our next one coming around the end of October, beginning of November.

All CCPS workshops and exams are also done online virtually now, so there is opportunity for everybody to participate. We hope you will.

Difficult Serves

- Serves on (Federal) Land Owned or Leased by the Federal Government -
 - 1. A Summons and Complaint served in California on Federal land is proper and valid service.
 - 2. Casinos or Indian Reservations
 - Best practice is to contact tribal police, tribal elders; or other authoritative body if you don't know their rules
- Intercom Serves -
 - 1. Generally not accepted – (Do you know where the person actually is?)
 - 2. Requires three essential elements of service

Logos for Police, CALSPRO, and a doorbell are also visible on the slide.



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CALIFORNIA ASSOCIATION OF LEGAL SUPPORT PROFESSIONALS

Board of Directors Meeting

June 24, 2020 Via Zoom

MINUTES OF THE MEETING

PRESIDENT'S MESSAGE

Robert Porambo discussed the following items:

- A. Thanked Anita Pasillas for a great job on the newsletter.
- B. Amazing video on the Blog that went out today, and he thanked everyone who was involved in making that happen.
- C. Cliff Jacobs has agreed to chair the Nominating Committee.

SECRETARY-TREASURER'S REPORT

Andrew Gowing presented the May 2020 financial report, and noted that there will only be approximately \$10,000.00 currently in the checking account, and \$17,000.00 in the Vanguard account.

The board discussed the dire financial state of the association. Mike Kern will contact CFC to check on the status of payments. The board discussed the participation level which is most likely decreased due to COVID-19. Mike will discuss with CFC and report back to the board.

Upon motion by Chad Barger, seconded by Kristian Pujol, the Secretary-Treasurer's Report shall be approved. The motion carried.

COMMITTEE REPORTS

Coalition to Improve Court Access (CICA) – Jeff Karotkin was in attendance and reported no new developments since the Legislative Committee meeting on Monday, June 22, 2020.

Photocopy – Chad Barger noted that the Legislative Committee also discussed photocopy issues during last Monday's meeting. Tony Klein sent a proposal relating to the Summons form in which proposed changes are needed by July 1, 2020.

Continuing Education – Andrew Gowing referenced his written report; mini-webinars were held which were recorded and are available on the member's only page; a couple CCPS workshops are coming up; State Bar of California has approved MCLE credit for a session but it is only good for two years from approval, and the approval was in September, 2019. Jenny Blevins offered to reach out to the State Bar to see if they will grant a two-year extension.

Membership – Kristian Pujol referenced his written report that was included in the agenda packet. The current membership count report shows total membership of 305, but this includes 97 members who have not paid their 2020 dues but who were given an extension until July 31, 2020 to pay their dues, so there are 208 members compared to 289 members this time last year. Kristian noted a Vendor member outreach campaign that resulted in four renewals, and 7 of the 11 have renewed their membership; ServeNow is considering putting the CALSPRO video on their website. Kristian Pujol also discussed a possible bylaw amendment change for the Independent Contractor category; committee voted to eliminate the Independent Contractor category and present a proposed bylaw amendment of same.

Kristian discussed the action items that were listed in the report. Andy Estin suggested that the monthly payment plan be limited to four payments and they be made during the first four months of membership. Kristian discussed the challenge that the association may face in converting the Independent Contractors to Active Members if the Bylaw amendment passes.

Upon motion by Tom Bowman, seconded by Mark Manchester to change the monthly financing option for Active Members to pay their full year's membership dues in four consecutive monthly payments during the first four months of their membership year. The motion carried.

Bylaws – Tom Alkema discussed the Independent Contractor membership category.

Upon motion by Tom Bowman, seconded by Robert Porambo, the CALSPro Board of Directors shall author a proposed bylaw amendment to eliminate the Independent Contractor membership category. The motion carried unanimously.

Tom Alkema shall prepare the amendment and circulate it to the board and process according to the Bylaws.

Legislative – Mike Belote discussed the following items:

- A. The status of the Legislature and the State Capitol
- B. Budget issues: courts expected to take a cut of \$170 million
- C. End of the first half of the legislative session, just now concluding first house bills
- D. SB 1146
- E. Broadening the Chief Justice's Authority – AB 3366 – to allow the Judicial Branch to work through Emergency Orders that affect more than one court.
- F. Worked with CICA on e-filing rules; Mike acknowledged Jeff Karotkin for his help in communicating with the committee – AB 2165 has been amended to clean up some ambiguities.
- G. Continuing to discuss AB 5 issues, and possible options in AB 1850 or AB 2257 could refine some exemptions; not likely to see a specific process server exemption.

Chad Barger referenced his written report in the agenda packet, and noted that the Legislative Committee met on Monday, June 22, 2020.

Mike ended his talk to let CALSPro know that California Advocates and California Advocates Management Services both treasure their relationship with CALSPro, and will always be here for the association, and to be rest assured that they will do what is necessary to work with the association to reduce the fees and whatever else is necessary to sustain the organization.

Newsletter – Anita Pasillas indicated that the e-news will go out in August and the newsletter will go out in September. Ken Hastings thanked Anita for her hard work; Anita thanked everyone for their help.

Conference – Mark Manchester e-mailed his report to the board this morning. Mark Manchester discussed the contract reductions that Jenny Blevins was able to get from the San Jose Hilton for the October, 2020 Conference; it was noted that the conference committee should continue to plan the conference and be ready to pivot to a virtual conference on short notice; Jenny will continue to work with the hotel for the best possible, least financially impacted, scenario for the association; Jenny is concerned about the Rosenthal Award and what that is going to look like. Andy Estin noted that the Rosenthal Award may need to be postponed this year, but the Manual of Policies and Procedures needs to be checked to follow proper procedures.

GOOD OF THE ORDER

- A. Mike Kern announced that he is having lunch with Andy Estin on Friday, but he doesn't know it yet!
- B. Tom Bowman noted that Santa Clara Civil Court is supposed to open on June 29th, but it may be postponed until after the 4th of July.
- C. Ken Hastings noted that he has two daughters and a son that he has not been in touch with for many years and introduced his son who he hasn't seen in 15 years!
- D. Tom Alkema extended an appreciation of gratitude to Mike, Jenny and Stephanie.



Announcing the Bert Rosenthal Memorial Award Fund



On August 5, 2020, during the 21st week of the Coronavirus Pandemic, the Bert Rosenthal Memorial Award Committee, whose members include past award recipients, the current president, and active past presidents, established the Bert Rosenthal Memorial Award Fund. This Fund shall be used to aid CALSPRO during challenging financial times, in which funds are needed to support the general operations of the association.

Contributions shall be made by Rosenthal Committee members directly to CALSPRO, and contributions shall also be welcomed by non-Rosenthal Committee members.

Bert Rosenthal was a Founding Member of this association and one of the most respected. Bert had a clear understanding of the role the legal professional plays in our justice system. He encouraged the involvement of all, mentoring many younger members. Bert had both the character and the strength to challenge everyone to work for the common good of our profession. Bert exemplified everything for which this award stands.

As a result of CALSPRO's declining financial status, this fund was established to help keep the association operating, especially during the pandemic. The idea originated by Steve Janney (Rosenthal Recipient 2011) who has obtained a very generous commitment to initially fund the Bert Rosenthal Memorial Award Fund with matching funds, up to \$10,000.00, of the total amount of donations made to the Fund on or before **September 1, 2020**. This means that your donation will be doubled, for example, if you donate \$100.00, the value of your donation will be \$200.00 due to the matching funds. Mr. Janney believes, *"This will be a good way for donors to acknowledge the educational, social, and financial benefits of Bert's legacy."*

We invite you to support this important fund by making a contribution. Please complete the form below and return it to Rosenthal Committee Chair, Jenny Blevins, at jennifer@caladmanagement.com. **On behalf of the Rosenthal Committee, thank you for your generous support!**

Contributor's Name (this name will be listed as a supporter): _____

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"other". The old writ does not have that designation. The notice of levy has also changed, (a) The capacity in which the person is notified, (b) The property that is levied upon, (c) The person's rights under the levy, including all of the following: (1) The right to claim an exemption pursuant to Chapter 4 (commencing with Section 703.010), (2) The right to make a third-party claim pursuant to Division 4 (commencing with Section 720.010), (3) The right to, and the limitations of, the automatic exemption pursuant to Section 704.220. This paragraph shall become operative on September 1, 2020, (d) The person's duties under

the levy, (e) All names listed in the writ of execution pursuant to an affidavit of identity, as defined in Section 680.135, if any. You can find the new forms on the California Courts website here <https://www.courts.ca.gov/forms>

With the state and counties trying to find ways to keep the judicial system moving, many emergency measures have been implemented. From closed courthouses to eviction moratoriums, our businesses have definitely changed. As the pandemic continues, there may be more to come. Things are certainly hard on all business, but especially

tough on small businesses. It is times like these that remind me of the song "Stand", by Rascal Flatts: Cause when push comes to shove, you taste what you're made of. You might bend till you break, cause it's all you can take. On your knees, you look up, decide you've had enough. You get mad, you get strong, wipe your hands, shake it off, and you stand... Take care my friends and know we will make it through these times, and we will do it together!



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Most courthouses during this period also shut down and stopped accepting and filing non-essential legal documents. The CALSPro leadership was in communication with numerous courts and the exchange of information proliferated quickly among the membership regarding new court processes and protocols. As previously reported, when the Chief Justice and Judicial Council met to discuss new emergency rules in April, our legislative advocate consulted with them and quickly was able to stop them from including language in Emergency Rule 12 that would have allowed parties to be served electronically in "all civil actions." During the reopening of many courts, CALSPro was in communication with court administrators and facilitated zoom meetings with court personnel and legal support companies to discuss new procedures that would be fair and safe for service providers and government entities. Recently in August when Yolo County Superior Court announced mandatory e-filing and electronic service of process for all Civil, Family, and Probate cases, the CALSPro legislative committee reacted quickly and reached out to the court to verify and caution them to ensure they meant only "secondary" service of process (for notices, motions, etc.) and not primary service of jurisdictional documents such as Summonses and Petitions.

Let us not forget AB 5 of course, or AB 622 (CALSPro sponsored bill which now grants Registered Process Servers access to covered multi-family dwellings in high-rise

buildings), both of which went into effect this past January 2020. The AB5 independent contractor versus employee classification as it pertains to Transportation or Delivery Network Companies is again at the forefront of debate, this time now on the November ballot (see CA Proposition 22). A new bill (AB 2257) recently signed this month, which CALSPro has been monitoring and discussing with our Legislative Committee, addresses new exemptions and agreeably maintains "bona fide business-to-business" contracting relations. With your help, CALSPro will continually strive to make it safe for the exchange of work between legal support companies and the business community while educating its membership to protect and preserve it. With the election just around the corner and the possibility of COVID-19 becoming worse with the seasonal changes, you can rest assured your CALSPro membership fees and Rosenthal donations will be put to good use in addressing new emergency orders pertaining to due process and critically important matters such as evictions and foreclosures that are just around the corner knocking at the door in 2021.



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For the first time in a long time everyone is on an even playing field. The majority of process servers are not seeing any clicks to their websites with the closure of courts. Now is the best time ever to get your digital marketing house in order and make sure people can find you when the courts open back up. The backlog of legal activity is tremendous, and those people are going to be looking online for your services. It does not matter if you have a website or not, we can help get you positioned to attract new business and make up for lost revenue.

For more information, please visit:

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